

Community Resource Guide Servicing the Spanish-Speaking and Immigrant Community



Created by the Spanish Language Advisory Committee
Department of Children and Family Services



In the summer of 2010, a group of Spanish-speaking Child Welfare Workers (CWW's) met with DCFS management to discuss how to better serve Spanish speaking clients working with the Department of Children and Family Services. These CWW's had an idea of creating a group to offer support to one another, share resources and in addition, discuss and develop best practices in servicing the Spanish-speaking/Latino immigrant community. As a result, the Spanish Language Advisory Committee (SLAC) was established in November of 2010. We are happy to share our first project, a *Community Resource Guide for the Spanish-Speaking and Latino Immigrant Community of Alameda County*.

Our hope is that this resource guide will assist all child welfare workers in providing linguistically and culturally appropriate resources when working with their Spanish-speaking and Latino immigrant clients.

Thank you to all SLAC members for their dedication and time which made this resource handbook a reality.



Art by Favianna Rodriguez 2010. Commissioned by the Alameda County Arts Commission 2010.

Services, locations, and contact information change periodically. Please confirm resources provided in this handbook.

Inclusion of an agency in this handbook does not imply endorsement, nor is exclusion a reflection of the value or quality of an agency's services. Please forward updated resources to CWW Elsa Saenz.



Unless otherwise noted, all numbers in this guide are 510 area code.

Last Updated August 8, 2011

CONTENT

Critical Needs2
Food banks, Social Services, Family Resource Centers

Domestic Violence3
U-Visa.

Education Resources4
Foster Care, AB540, English Classes, GED

Employment Resources5
Day Labor Centers, Employment Training

Health Care Information6
Health Coverage, Health Clinics, Immunizations, Dental

Housing8
Shelters, housing assistance, tenant’s rights

Immigration Services11
Consulate, Deportation

Legal Services12
Criminal

Mental Health.....16

Parent Education18

Senior Services20

Special Needs20
Regional Centers, Support Groups, Conferences

Substance Abuse22
Detox, In-patient & Out-Patient Services

Teen/Adolescent Services25
Gang, Human Trafficking, LGBTQ, Shelter

Translation Services27

Transportation27

S= Spanish Language Services	U= Services for Undocumented
C= Agency has a Contract	OPG= More info. on OPG

CRITICAL NEEDS

Help Line - Eden Information and Referral 211
 Spanish operators available - provides access to a wide range of emergency and crisis support services. **S/U**

Alameda County Community Food Bank..... 1 (800) 870-FOOD (3663)
 7900 Edgewater Dr, Oakland. **S/U**

Alameda County Social Services Agency
 Medi-Cal, Food Stamps, CAL-Works, General Assistance
 Social services for low-income children and their families. **S/OPG**

- 1) North County Multi-Service Center - 2000 San Pablo Ave, Oakland
- 2) Eastmont Self-Sufficiency Center - 6955 Foothill Blvd Suite 100, Oakland
- 3) Enterprise Office - 8477 Enterprise Way, Oakland
- 4) Livermore Office- 3311 Pacific Ave. Livermore

Catholic Charities of the East Bay.....768-3113
 Provides case management to families in crisis and in some cases can help with back rent or rental deposit. **S/U**

Low Income Home Energy Assistance Program.....889-0921 or 889-0922
 Federally funded program to help low-income families pay utility bills.

(WIC) Women, Infants & Children Supplemental Nutrition Program.....595-6400
 Individual nutrition counseling and group classes; breastfeeding help, including a Helpline, peer counselors and breast pumps; reminders about immunizations and other important health information; checks to buy healthy foods at local grocery stores, and summer checks to buy fresh fruits and vegetables at the Farmers Market.

Community/ Family Resource Centers

Alameda Multicultural Community Center 842 Central Ave. Alameda..... 521-9425
Davis St. Family Resource Center 3081 Teagarden St., San Leandro.....347-4620
Family Resource Center Hayward 680 W. Tennyson Rd., Hayward.....782-2947
Fremont Family Resource Center 39155 Liberty St., Fremont.....574-2000
Healthy Oakland Family Resource Center 2580 San Pablo Ave., Oakland.....444-9655
Tri-Valley Haven Homeless Services 3663 Pacific Ave., Livermore.....925-449-2510

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TRANSLATION SERVICES

Language Interns (UC Berkeley).....268-2245
 Email: languageintern@acgov.org; Interns located at 401 Broadway during the Fall and Spring semesters. CWW's are strongly encouraged to utilize the interns for translation services during home visits, telephone calls to clients, and written communication with clients. **S/C/OPG**

Excel Interpreting Services..... (916) 612-1661
www.excelinterpreting.com; Can arrange for in-person interpreters. **C/OPG/S**

Accent on Languages- 2418 Fifth St., Berkeley.....510-655-9470
 Interpreter referral service that can arrange for in-person interpreters. **C/OPG/S**

Court Interpreters.....891-6002 or 618-1163
 Dept 1A, 891-6301 or [21301]
 Dept 1B , 891-6022 or [21022]
 Dept 503 , 690-2862 or [19162]
 Dept 504 , 690-2795 or [19095]
 Interpreter service provided at Court to Spanish speaking clients. Will translate the court proceeding and client-attorney conversations before and after court. The Judicial Council of California is responsible for operating the California Court Interpreters Program, with a mandate of increasing access to the court for non-English speaking persons. **C/OPG/S**

Language Line.....1-866-434-4768
 Interpreter service for telephone conversations. **C/OPG/S**

TRANSPORTATION

East Bay Paratransit Toll Free 1-800-555-8085; Office: 1722 Broadway, Oakland, Ca 94612
 East Bay Paratransit is a public transit service for people who are unable to use regular buses or trains, like those operated by AC Transit and BART, because of a disability or a disabling health condition. East Bay Paratransit transports riders from their origin to their destination in vans equipped with a wheelchair lift or in sedans.

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Independent Living Skills Program.....667-7696
www.alamedacountyilsp.org; 675 Hegenberger Rd. Suite 100, Oakland
 Chabot College, 25555 Hesperian Blvd., Hayward
 Voluntary services and support for foster youth ages 15 and older in areas of life skills, education, housing, job skills, health care, advocacy, and emancipation; Accessible by BART and AC Transit. **S/U/C/OPG**

Casa de Sol 1501 Fruitvale Avenue, Oakland.....535-6200
www.laclinica.org/CasaDelSol; Mental health and crisis stabilization services; also provides psychiatry and support groups. **S/U**

MISSEY 470 27th St., Oakland.....267-8840
www.missey.org; Services to commercially sexually exploited youth including client advocacy, case management, and additional recovery and transition services. **S/U**

Native American Health Center.....434-5421
www.nativehealth.org; 3124 International Blvd., Oakland
 Services for Native American youth including groups, spiritual and cultural guidance, educational support and gang prevention. **S/U**

Primavera.....436-4330
 Serves youth between 12 and 18 years old. The program provides intake, assessment, information and referrals, individual group and family counseling, educational activities, recovery and treatment planning, crisis intervention, social and recreational activities and other supportive services needed.

Sexual Minority Alliance of Alameda County Youth Center.....834-9578
 1608 Webster Street. Drop-in center for queer youth offering mentoring and support services, referrals, and HIV testing; Cost: free.

The Pacific Center 27112 Telegraph Ave Berkeley.....548-8283
www.pacificcenter.org; Drop-in center for queer youth offering peer support groups, referrals, HIV counseling, and social events; Cost: free to low cost.

Victor Diaz Counseling Services557-3943
 Gang education and intervention; provides separate youth groups for those that identify as Nortenos or Surenos and parent support groups. **S/U**

DOMESTIC VIOLENCE (DV)

A Safe Place536-7233
 Provides 90 days transitional housing, individual therapy and group support.

Alameda Family Services 2325 Clement Ave., Alameda.....629-6300
 Men’s group meets on Wednesday from 6 to 8 and on Saturday 9-11.

Axis Community Health 6666 Owens Dr., Pleasanton.....925-462-1755

Emergency Shelter 888-339-SAFE
 Provides 90 days of shelter, pre-school, case management and outpatient counseling.

Peace Creations 610 16th St., Ste. 221, Oakland..... 925-833-9505
www.peacecreations.org; Anger Management and DV classes;
 For men: Tuesday at 610 16th St., Ste. 221, Oakland;
 Spanish for men: Monday at 1941 High St. Oakland at 5 and 7pm,
 For women: Monday night at 610 16th St., Tuesday night at 1924 Trinity Ave., Walnut Creek; no childcare provided. **S/U/C**

SAVE.....24hrs Crisis Hotline: 794-60 Office: 574-2250
 Domestic violence shelter, transitional housing assistance, prevention, case management, individual & group counseling and restraining order clinic. **S/U**

Tri-Valley Haven for Women.....925-449-5842
www.trivalleyhaven.org; Rape crisis center, shelter and counseling for battered women & their children. Food pantry, life skills education classes for homeless families and community education and violence prevention programs, restraining order clinic. **S/U**

W.O.M.A.N. Inc.....24 hrs Crisis: 877-284-3578 Phone: 415-864-4722
 A multi-service agency, serving battered women. Support and legal services; support programs for lesbian, Latina-bicultural and teens. **S/U**

Casa de Las Madres1663 Mission St #225, San Francisco.....415-503-0500
 24 hrs crisis hotline: 887-503-1850. Provides emergency shelter, individual and group counseling, legal services and advocacy. **S/U**

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EDUCATION

Alameda County Office of Education, Foster Youth Services
 313 W. Winton Avenue, Rm. #244, Hayward.....670-7750
 Contact: Elizabeth Tarango, Email: lizi@acoe.org; Educational trouble shooting, transcript analysis, district referrals, AB 490, tutoring/mentoring.

Alameda County Behavioral Health Care Services.....644-2555
 Assistance with AB 3632 -Mental Health Services.
 Contact: Carrie Ware Email: cware@acbhcs.org

Foster Youth Services670-7750
 Transcript Requests, IEP's, and Immunizations.

CA Foster Youth Education Task Force.....1-866-866-2244
www.fosteredconnect.org; Check website for yearly conference.
 Online community connecting and supporting CA's foster youth liaisons, foster youth advocates, and all professionals working to improve the educational outcomes of foster youth.

Foster Youth Alliance
www.fosteryouthalliance.org; Education support programs in Alameda County.

Mexican American Legal Defense and Education Fund (MALDEF)
www.maldef.org; Scholarship list.

English as a Second Language (ESL) and General Education (GED) Classes

Castro Valley Adult School 4430 Alma Ave. Castro Valley886-1000
 Hayward Adult School 22100 Princeton St. Hayward.....293-8595
 Berkeley City College 2050 Center St. Berkeley.....981-2800
 Laney Community College.....834-5740
 Merritt Community College.....531-4911
 Centro Latino (at Merritt College).....436-2529

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TEEN/ ADOLESCENT

Asian & Pacific Islander Family Pride.....818-0887
www.apifamilypride.org; Coming out support for LGBTQ Asian and Pacific Islander adults and youth.

Beyond Emancipation 675 Hegenberger Rd., Suite 100, Oakland...667-7694
www.beyondemancipation.org; Provider of services to former foster youth in areas of transitional housing, health, education, employment, and case management. **S/U/C/OPG**

Brighter Beginnings 2648 International Blvd., 6th Floor, Oakland...437-8950
www.brighter-beginnings.org; Case management and in-home support services for parenting teens; Accessible by BART and AC Transit. **S/U**

Downtown Youth Clinic 3100 Summit Street, 2nd Floor, Oakland.....921-6680
www.downtownyouth.org; Primary medical care, support groups; case management, mental health counseling, and advocacy for HIV positive youth from ages 13-24; also provides free HIV/STI testing; Cost: free; Will assist with transportation; also offers message boards through www.hypechat.org; and a Safer-Sex Textline at 754-1334. **S/U**

First Place for Youth 519 17th Street, Suite 600 Oakland.....272-0979
www.firstplaceforyouth.org; Services for transitional age foster youth ages 16 and above with support in transitional housing, employment, education, and case management; Accessible by BART and AC Transit. **S/U/C**

Family Acceptance Project 3004 16th Street, #301, SF.....415-522-5558
<http://familyproject.sfsu.edu/home>; Family support services to help families decrease rejection and increase support for their LGBT children. **S/U**

Girls Inc.San Leandro: 357-5515, Alameda: 521-1743
 13666 East 14th Street, San Leandro and 1724 Santa Clara Ave, Alameda
www.girlsinc-alameda.org and www.girlsincislandcity.org;
 Programs for girls in grades K-12 that encourage leadership, education, and fitness; summer programs available; case management services available for qualifying families with minor children; counseling provided via Pathways Counseling Center for girls and boys. **S**

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El Chante 1319 Fruitvale Avenue, Oakland419-1040
 Long-term residential alcohol and drug program for men; also provides drug testing. **S**

Friendship House 1815 39th Avenue, Oakland.....415-865-0964
www.friendshiphousesf.org; Long-term residential alcohol and drug treatment for adults; also provides transitional housing and a residential program for women with children.

Harbor House 407 9th Street, San Francisco.....415-503-3029
www1.usw.salvationarmy.org; Substance abuse transitional housing program for single parents and homeless families.

Jelani House 1601 Quesada Ave, SF..... 415-822-5977
www.jelaniinc.org; House address: 1638 Kirkwood, San Francisco
 Residential drug treatment program for 6-9 months for pregnant and post-partum women and their children 0-5; family/couples program is accept children up to age 12; also provides a safe house and transitional housing. **S/U**

Project Pride 2551 San Pablo, Oakland.....446-7150
 Residential drug treatment program for women with children.

Walden House 1550 Evans Avenue, San Francisco.....415-554-1100
www.waldenhouse.org; Residences located in San Francisco
 Short-term and long-term residential drug treatment for men, women, and transgender individuals; also provides outpatient treatment.

EMPLOYMENT

Centro Legal de la Raza: Lucha Unida del Jornalero.....437-1554 x117
www.zellerbachfamilyfoundation.org/pdfs/labor_directory.pdf
 On-line listing of Day Labor Programs in the Bay Area. **S/U**

Fremont Family Resource Center: Economic Success Program...574-2002
 Employment training, job placement, and workplace rights education. **S/U**

Hayward Day Labor Center.....782-WORK

Oakland Private Industry Council: One-Stop Career Center.....563-5200
 Career counselors, internet access, resource library, telephones, fax, copy machines, opportunities for training scholarships, and listings of job opportunities. You need an EASTBAY Works card to apply. **S/U**

Spherion Temp Agency.....268-0023
 Temporary employment agency. **S**

Unity Counsel - One Stop Career Center 563-6101
 Employment counselors, access to computers, phones, and faxes. **S/U**



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HEALTH INSURANCE / HEALTH CARE

Alameda County: Public Health Clearing House1-888-604-4636
Telephone referrals for health care resources specific to Alameda County. **S/U**

Alameda County: Health Informational Website.....<http://achealthcare.org>
General health insurance resource website for Alameda County residents.
Detailed program description and enrollment information. **S/U**

Health Coverage/ Insurances

Kaiser Permanente: Child Health Plan1-800-464-4000
<http://info.kp.org/childhealthplan>; Child is eligible if they do not qualify for Medi-cal and Healthy Families because income may be too high or child is undocumented; Cost: \$8 or \$15 per month per child
*Request applications on-line. **S/U**

California Children Services (CCS) 1000 Broadway Suite 500, Oakland..208-5970
Covers medical procedures that Medi-cal will not cover. **S/U**

CHDP: Child Health & Disability Prevention

Provides 2 calendar months of Full Scope Medi-Cal (not 60 days). CHDP is only available to a child when immunization shots are needed. *Great time to go to the dentist. Best to enroll at the beginning of the month to complete all services. **S/U**

CMSP: County Medically Indigent Services Plan.....1-800-422-9495
Must be a resident of the County of Alameda. Gross monthly income at or below 200% FPL. Not be enrolled in or eligible for full-scope Medi-Cal. **S/U**

Medi-Cal- Pregnancy

Restricted to prenatal care, labor and delivery services, family planning services, and postpartum care that lasts for at least 60 days following the end of pregnancy. Family income at or below 200% of the FPL. **S/U**

AIM: Access for Infants & Mothers1-800-433-2611

Kaiser Permanente: Adult Health Plan-Steps.....

If a person was insured by Kaiser for 6 of the past 12 months and has a "qualifying" event (losing a job, losing eligibility for Medi-Cal) they may be able to get an individual policy at 20, 40, 60, or 80% of full price based on income. More affordable than COBRA. Ask for "Steps" at customer services.

East Oakland Recovery Center.....568-2432
10700 MacArthur Blvd, Suite 12, Oakland
Outpatient substance abuse treatment for adults; also provides NA groups and drug testing. **C/OPG**

Latino Commission 301 Grand Avenue #301, San Francisco....650-244-1444
www.thelatinocommission.org; Residential, outpatient, and inpatient substance abuse treatment; also provides transitional housing. **S**

Mission Council 820 Valencia Street, San Francisco.....415-826-6767
www.missioncouncil.org; Outpatient substance abuse and alcohol treatment, DV/anger management classes for men, and DUI program. **S**

Mujeres con Esperanza..... 536-4764
1319 Fruitvale Avenue, Oakland and 3315 International Boulevard, Oakland
Outpatient substance abuse and alcohol treatment for adult women; prenatal program offered; also provides drug testing. **S/U**

Native American Health Center.....434-5421
www.nativehealth.org; 3124 International Blvd., Oakland
Outpatient substance abuse treatment for men and women with a focus on serving Native Americans.

Options Recovery Services 1931 Center Street, Berkeley..... 666-9552
www.optionsrecovery.org; Outpatient substance abuse treatment for adults; also provides transitional housing and drug testing. **C/OPG**

Si Se Puede 1319 Fruitvale Avenue, Oakland.....536-4760
Outpatient substance abuse and alcohol treatment for adult men; also provides drug testing. **S/U**

Terra Firma 30086 Mission Blvd, Hayward..... 675-9362
Outpatient substance abuse and alcohol treatment for adults and teens; also provides urine and hair drug testing. **S/U/C/OPG**

In-Patient Treatment

Casa Calmecac 857 Dutton Avenue, Santa Rosa.....707-573-0117
Long-term residential drug treatment and rehab for men; serves clients with co-occurring substance abuse and mental health disorders. **S**

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SUBSTANCE ABUSE

Detoxification Services

Cherry Hill 2035 Fairmont Drive, San Leandro.....866-866-7496
www.horizonservices.org; Residential detoxification program that serves men and women who are withdrawing from alcohol and substance use; also serves those with co-occurring mental disorders. **OPG**

Harbor Light Center 1275 Harrison St, San Francisco.....415-503-3044
www.sfharborlight.org; Residential detoxification program that serves men and women who are withdrawing from alcohol and substance use.

Outpatient

Alameda Family Services 2325 Clement Ave., Alameda..... 629-6300
www.xanthos.org; Adult and youth outpatient substance abuse assessment and treatment.

ALANON and ALATEEN.....276-2270
www.ncwsa.org/; Support groups for adults and teens with family member or friends who are alcoholics; meetings in Alameda, Castro Valley, Hayward, Oakland, Piedmont, San Leandro, San Lorenzo. **S/U**

Axis Community Health 4361 Railroad Avenue, Pleasanton...925-462-1755
www.axishealth.org; Adult services: 446 Lindbergh Avenue, Livermore
 Teen services: 6666 Owens Drive, Pleasanton; Outpatient substance abuse treatment for adults and teens; also provides drug testing. **C/OPG**

BAART Behavioral Health Service.....533-0800
www.baartprograms.com; 1124 International Blvd, Oakland
 Outpatient substance abuse treatment for adults; also provides drug testing.
C/OPG

Centro de Juventud 3209 Galindo Street, Oakland.....436-4330
 Outpatient substance abuse treatment and prevention services for youth ages 6-18; also includes program called "Primavera" for youth age 12-18. **S/U**

East Bay Community Recovery Project.....446-7150
 2551 San Pablo Avenue, Oakland and 22971 Sutro Street, Hayward
www.ebcprp.org; Outpatient substance abuse treatment for adults and teens; Oakland location provides drug testing.

HEALTH CLINICS

Most clinics accept Medi-Cal or have a sliding scale for uninsured individuals. For uninsured children needing immunizations apply on-site for CHDP services. Some clinics also offer dental services. Contact clinics for more information.

Ashland Free Medical Clinic, San Lorenzo407-2365
Asian Health Services, Oakland.....986-6800
Axis Community Health Centers925-462-1755
 Sites in Pleasanton and Livermore
Berkeley Free Clinic, Berkeley.....548-2570
Davis Street Family Resource Center, San Leandro.....347-4620
Eastmont Wellness Center.....567-5700
Primary Care Clinic, 5220 Claremont Ave, Oakland.....428-3226
 Clinics goal is to provide services for recent immigrants ages birth to 19. **S/U**
La Clinica de La Raza, Oakland535-4000
Native American Health Center, Oakland.....535-4400
Planned Parent Hood.....1-800-967-7526
 Sites in West MacArthur, Eastmont Mall & Hayward
San Antonio Health Center, Oakland.....238-5400
Tiburcio Vasquez, Union City.....471-5880
West Oakland Health Center.....835-9610

DENTAL SERVICES

Davis Family Resource Center510-347-4620 ext 135
 Dental services for uninsured individuals. Only 6 clients are seen every Wednesday. First come first serve basis. Arrive at 7:30 AM to sign up on the list. The first 6 people are then at 4:00PM. Services provided are X-ray, cleaning, fillings, extractions. Bring a picture I.d. **S/U**

Chabot College Dental Hygiene 25555 Hesperian Blvd, Hayward...723-6900
UC School of Dentistry 707 Parnassus Ave San Francisco..... 415-476-1891
Univ of Pacific School of Dentistry 2155 Webster St. San Francisco.....415-929-6550
 * Dental hygiene students perform work; Cost: Medi-cal or low-cost. **S/U**

IMMUNIZATIONS

Free Immunization Clinics267-3220
 No appointment needed. There are several locations. Call for updated listing. Locations in Hayward, Oakland, San Leandro, San Lorenzo.

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HOUSING/ SHELTERS

Adobe Services 40849 Fremont Blvd, Fremont.....657-7409
www.tricityhomeless.org/index.html; Support services for low-income and homeless families and individuals. Provides emergency shelter, rental subsidies, transitional housing and permanent supportive housing. Case management services.

Ayuda Para Nuerstra Comunidad Latina Anciana.....727-9536
www.edenir.org/ancla.html Spanish Speaking Senior Housing and shelter. **S**

Berkeley/Oakland Support Services (BOSS)848-3378
www.westberkeley.com; Housing, employment, advocacy, and education. Crisis counseling, mental health advocacy, money management, transitional housing, housing advocacy and counseling, emergency shelters, substance abuse counseling, employment counseling, para-legal assistance, telephone use; Cost: Free or sliding scale. **S/U**

Boccardo Family Living Center 2011 Little Orchard St, San Jose.....408-539-2170
www.ehclifebuilders.org; Provides migrant housing, emergency housing and transitional housing. **S/U**

Boccardo Regional Reception Center.....408-539-2170
www.ehclifebuilders.org; 2011 Little Orchard St, San Jose. Serves singles and families with children, provides emergency shelter and transitional housing. Case management services. **SU**

Casa Vincentia- Shelter..... 729-0316
www.casavincencia.org Serves pregnant women 18-25 years. Can reside in program 2 months after birth. Case management services. **S/U**

Catholic Worker 4848 International Blvd, Oakland..... 533-7375
www.oaklandcatholicworker.org Provides short-term housing. Serves men, women, and families. Case management services. **S/U**

Causa Justa763-5877
www.cjjc.org/; 3463 San Pablo Ave., & 9124 International Blvd. Oakland. Provides free tenant clinics, counseling and case management for low-income residents of Oakland. Assist clients regarding repairs, rent increases, evictions, harassment or other problems with tenancy. Advising regarding fair housing and discrimination. **S/U**

East Bay Agency for Children, Therapeutic Nursery School.....655-4896
www.ebac.org; 6117 Martin Luther King Jr. Way, Oakland
 Therapeutic nursing school for children ages 2-6 with severe emotional and behavioral problems that prevent them from functioning in traditional preschools; Cost: MediCal. **U**

Family Resource Network 5232 Claremont Ave., Oakland.....547-7322
www.fmoakland.org; Referrals to community resources for children with special needs; Services also offered in Cantonese and Vietnamese. **S**

Golden Gate Regional Center.....888-339-3305
www.ggrc.org; 875 Stevenson Street, 6th Floor, San Francisco
 Services and support to children and adults with developmental disabilities including: Early Intervention Program for children ages 0-3, case management and services for adults, and adaptive equipment. **S/U**

Padres Unidos 26081 Mocine Ave., Hayward.....731-8940
 Spanish speaking support group for parents of children with developmental delays/special needs. Groups are on the last Saturday of the month. **S/U**

Regional Center of the East Bay618-6100
www.rceb.org; 500 Davis St., Suite #100 San Leandro
 Services and support to children and adults with developmental disabilities including: Early Intervention Program for children ages 0-3, case management and services for adults, and adaptive equipment. **S/U**

Through the Looking Glass.....800-644-2666
www.lookingglass.org; 3075 Adeline St., Suite 120., Berkeley
 Services for parents with intellectual, psychiatric, physical, and medical disabilities including: legal assistant, parenting assessments, parent adaptations, in-home support, and Early Head Start Program; also serves blind and deaf clients. **S/U**

Valley Mountain Regional Center
www.vmmc.net; 702 North Aurora Street, Stockton
 San Joaquin County:.....209-473-0951
 Stanislaus County:209-529-2626
 Amador, Calaveras and Tuolumne County.....209-754-1871
 Services and support to children and adults with developmental disabilities including: Early Intervention Program for children ages 0-3, case management and services for adults, and adaptive equipment. **S/U**

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SENIOR SERVICES

Ayuda Para Nuerstra Comunidad Latina Anciana727-9536
<http://www.edenir.org/ancla.html>; Spanish Speaking Senior Housing and shelter.
 Mon-Wed 830am-5 and Thursday 1-5pm S

Legal Assistance for Seniors 464 Seventh St. Oakland832-3040

SPECIAL NEEDS/ DISABILITY SERVICES

Building Blocks Therapeutic Preschool..... 434-7990
www.senecacenter.org; 2370 Grande Vista Place, Oakland
 Therapeutic services for children Preschool-K1; child must be diagnosed as emotionally disturbed and have Medi-Cal and IEP. S

California Children's Services (CCS)208-5970
www.dhcs.ca.gov; Provides health care and therapeutic services for children ages 0-21 with conditions such as cerebral palsy, spina bifida, muscular dystrophy, rheumatoid arthritis, spinal cord injuries, arthrogryposis, osteogenesis imperfecta, and head injuries. S/U

Children's Hospital, Developmental & Behavioral Pediatrics.....428-3351
www.childrenshospitaloakland.org; 5220 Claremont Avenue, Oakland
 Provides interdisciplinary evaluations medical, psychological, and behavioral to children ages 0-18 with learning disability, developmental delay, ADHD, Autism, and Mental Retardation.

Children's Hospital, Oakland Speech & Language Center.....925-463-8970
www.childrenshospitaloakland.org; 5820 Stoneridge Mall Rd. Pleasanton
 Diagnose and treat children from infancy through age 18 who have communication disorders, hearing problems or speech impediments.

Congreso Familiar 317 Laguna Vista, Alameda523-3780
 Annual conference in August for Spanish-speaking parents of children with special needs; typically held at Chabot Community College at 25555 Hesperian Blvd. in Hayward. S/U

ECHO Housing 770 A St, Hayward.....581-9380
www.echofairhousing.org Provides rental assistance, housing assistance, tenant/landlord counseling, home seeking, home sharing, and mortgage and home purchase counseling. The RAP program helps by arranging a guaranteed repayment contract between the tenant and the landlord. S

Elizabeth House (Transitional Housing).....658-1380
 Serves women with or without children. Housing for one year. Serves 9 families.

Harbor House Program-Salvation Army.....415-503-3029
 407 9th Street, San Francisco. Harbor House is a state licensed chemical dependency Program for single parents (mother & fathers) homeless families seeking self sufficiency. Harbor House does not accept children over the age of 12 yrs old. Living space accommodates of three and four people. Family can live in Harbor House up to 24 months. Clients are required to participate in services weekly while at Harbor House.

Harrison House 711 Harrison St. (at 4th.) Oakland.....848-3378
www.westberkeley.com/pages/page.php?id=17; Shelter intake at BOSS office at 2100 MLK Jr. Way on a first-come, first-served basis. Facilities are available for 90-93 people a night. Free breakfast and dinner. Shower facilities available M-F 7pm-10pm. Cost: 50 cents. Bring towel, soap. Cost: 30% of income. Wheelchair accessible.

Matilda Cleveland957-2260
www.eocp.net/need_shelter/how_to_apply.html;
 Provides emergency and transitional housing.

Second Chance 6330 Thornton Ave, Newark.....24 hr Hotline- 792-4357
 Provides shelter for individuals and families.

Sobrato Family Living Center.....(408) 539-2170
 Provides supportive living environment for low-income and homeless families. 50 private apartments with 2, 3, 4 bedroom units for families with children. Case management services. S

South County Homeless Project (BOSS) West A St, Hayward...732-5956
www.createpeaceathome.org/stories/southcounty.htm; Emergency housing and non residential services to mentally disabled homeless in Southern Alameda County.

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Sunrise Village/Tri-City Homeless Coalition 588 Brown Rd Fremont...252-0910
www.tricityhomeless.org/programs_sunrise.html; Emergency and Transitional Shelter for individuals and families with children, job counseling, support groups and other services.

Women's Refuge.....547-4663
www.westberkeley.com/pages/page.php?id=17; Shelter is located in Berkeley, but need to call complete intake to get address. Safe shelter, meals and support services to homeless women in crisis and their children. Shelter, transitional house, counseling; advocacy in housing, income, health, jobs, speakers.



Peace Creations 610 16th St., Ste. 221, Oakland.....925-833-9505
www.peacecreations.org; Ongoing classes for parents of children of all ages; Cost: \$55 to register, \$30 per class, referral needed from CPS worker; Accessible by BART and AC Transit. **S/U/C**

Terra Firma 30086 Mission Blvd., Hayward.....675-9362
 Ongoing class, certificate provided when 12- weeks are completed, Cost: free; Accessible by BART and AC Transit. **S/U/C**

Through the Looking Glass 3075 Adeline St., Suite 120., Berkeley..800-644-2666
www.lookingglass.org; Services for parents with intellectual, psychiatric, physical, and medical disabilities including: legal assistant, parenting assessments, parent adaptations, in-home support, and Early Head Start Program; also serves blind and deaf clients. **S/U**

Tri-Valley Haven 418 Junction Ave., Livermore.....925-449-5845
www.trivalleyhaven.org; 8-week series course for parents of children ages 0-5; Cost: free; Accessible by BART, bus, and ACE train. **S/U**

Good Samaritan 1294 Potrero Ave, San Francisco.....415-401-4253
www.goodsamfr.org; 14-week series class for parents of children ages 0-5, 4-12, and adolescents; Cost: free; Accessible by BART and MUNI. **S/U**

First Five Center 2707 Dover Ave., San Pablo.....232-5650
www.firstfivecc.org; Various series of parent classes; Cost: free; Accessible by AC Transit. **S/U**

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PARENTING EDUCATION

A Better Way 3200 Adeline St., Berkeley.....601-0203, ext. 319
www.abetterwayinc.net/; 12-week series for parents of children 1-18; class for all in caregiver roles including foster parents, relative caregivers, and adoptive parents; Cost: free for CPS clients; Accessible by AC Transit and Ashby BART Station. **U**

Alameda Family Services 2325 Clement Ave., Alameda.....629-6300
www.xanthos.org; 8-week series classes on parenting teens; certificate provided when completed; Cost: free; Accessible by AC Transit. **U**

Axis Community Health 6666 Owens Dr., Pleasanton.....925-201-6201
www.axishealth.org; 8-week series classes on parenting children ages 4-12; certificate provided when completed; Cost: sliding scale; Accessible by BART. **C**

Brighter Beginnings 2648 International Blvd., 6th Floor, Oakland...437-8950
www.brighter-beginnings.org; Case management and in-home support services for parenting teens, Early Head Start Program, and Mental Health Services; Cost: free with income requirements; Accessible by BART and AC Transit. **S/U**

Youth and Family Services 39155 Liberty St. Fremont547-2100
www.parentproject.com; 13-week series classes on parenting children ages 11-19; Cost: \$200 for indiv, \$275 for a couple, some scholarships available with income eligibility; Accessible by BART. **S/U**

Family Paths Parent Education 893-5444
www.familypaths.org; 12-weeks series classes in English; 8-week series classes in Spanish; Cost: sliding scale or free for CPS clients; Accessible by BART and AC Transit; Locations in Oakland, Fremont, and San Lorenzo. **S/U/C/OPG**

Horizons Family Counseling 1112 S. Livermore Ave. Livermore.....925-371-4747
www.cityoflivermore.net/citygov/horizons; 12-week series class in English and 10-week series class in Spanish for parenting children ages 12-17; Cost: \$175 per parent (if both parents participate) or \$200 for one parent; Scholarships are available. **S/U**

Intertribal Friendship House 523 International Blvd, Oakland.....836-1955
www.ifhurbanrez.org; 30-week series class on Positive Indian Parenting aimed toward Native American parents of children 0-5; Cost: free; Accessible by BART and AC Transit.

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IMMIGRATION

Bay Area Legal Aid 1735 Telegraph Ave, Oakland.....663-4744 or 250-5270
 Assists with Temporary Restraining Orders (TROs), divorce, legal separation or annulments, child or spousal support, custody and visitation orders, battered spouse waivers, Violence Against Women Act (VAWA) enforcement, immigration issues faced by domestic violence survivors. Free legal help in housing, landlord-tenant issues, foreclosures, unlawful evictions, housing discrimination, domestic violence, public benefits, health care access. **S/U**

Catholic Charities of the East Bay 433 Jefferson St Oakland.....768-3100
www.cceb.org; Professional attorneys and staff offer legal counseling. All inquiries and consultations are confidential and cannot be obtained by the INS. Immigration and refugee services/programs include: family literacy program, housing counseling, immigration and citizenship, project ACCESS, refugee employment services, refugee resettlement, strengthening refugee families and marriages. **S/U**

Central American Refugee Committee.....533-8140
 4848 International Blvd.Suite 701, Oakland; Contact: Tulio Cerrano
 Serves immigrants/ refugees from Central America. Provides services to the Oakland community. Offers food programs to low income families, including those who have lost their jobs, homes and who are single parents with young children. They give priority to the elderly, new immigrants and disabled persons. One food program is held each Friday, 8:00 am to 1:00pm in the Santiago Episcopal Church located at 1540 12th Avenue, Oakland, CA. The other food program is held once a month, on the first Wednesday of the month at the same location. To sign up to receive food or to give donations, please call (510) 533-8140. They also have a youth soccer program for youth 6-19 years old. **S/U**

Mexican Consulate: 532 Folsom St., San Francisco.....(415) 354-1700
 Fax: (415) 495-3971; E-mail: confrancisco@sre.gov.mx

540 North First St., San Jose.....(408) 294-3414 Fax: (408) 294-4506
 E-mail: consjose@sre.gov.mx

El Salvador Consulate: 507 Polk St., Suite 280; San Francisco,
 (415) 771-8524, (415) 771-8530, (415) 771-8531

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Family Justice Center 470 27th Street Oakland.....267-8800
www.acfjc.org Violence Against Women Act (VAWA). Battered immigrant or refugee woman may be able to petition for VAWA. Victims of a serious crime and/or DV willing to cooperate with law enforcement, may be able to apply for a U-Visa. If victim of severe human trafficking are willing to assist the police with an investigation into the people responsible for their trafficking, they may be eligible to apply for a T-Visa. A T-Visa would allow victims of trafficking to stay in the US for 4 years and permission to work. **S/U**

International Institute of the Bay Area 14th St. Suite 500 Oakland...451-2846
www.iibayarea.org; Provides legal services for immigration and naturalization. Helps families that have been separated by the migration experience to reunify through family visa petitions, helps legal residents gain citizenship, assists undocumented battered immigrant women and children gain legal status, helps with Temporary Protected Status (TPS), with Nicaraguan and Central American Relief Act (NACARA) applications, and provides advice and counsel on immigration legal matters. The Oakland Immigration and Citizenship Program offers resources for battered immigrant women.

Walk-in clinics:

Victims of DV & other serious crimes Clinic: Mon:1-5 *Police report required
 General Immigration Clinic:Thurs: 1-5
 Deportation Defense Clinic: Every 1st and 3rd Thursday of the month: 4-6pm
 Must arrive by 4pm and bring court documents.

Spanish Speaking Citizen’s Foundation,1470 Fruitvale Ave. Oakland....261-7839
www.sscf.org; Provides advocacy and referrals for housing, welfare, medical care, various legal issues and local and county resources. Medi-Cal & Healthy Families Assistance; health insurance for low-income families. Center for Independent Living; advocating and offering services to people with disabilities. Informal translation, interpretation and filling out forms. **S/U**



International Institute of the Bay Area

Through the Looking Glass/Nation Resource Center for Parents with Disabilities 2198 Sixth St. Suite 100, Berkeley.....800-644-2666

Victor Community Support Services 2495 W. Mach Ln, Ste 125, Stockton 209-465-1080
 Mental Health Services for Alameda County children, individual, group and family therapy, case management, medication support, mobile services within 50 mile radius of Stockton, CA.



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MENTAL HEALTH

ACCESS(Acute Crisis Care and Evaluation for System wide Services).....800-491 9099
Initial Assessment and possible treatment/Psycho diagnostic
Evaluation/Neuropsychological Evaluation/Medical Evaluation and
Management/Individual Psychotherapy/Family Therapy requests. **S/U/C/OPG**

Authorization Form for Customized Mental Health Services- ACCES
In circumstances when ACCESS is not able to provide a Spanish speaking
therapist that is accessible to the client. ACCESS would refer to an organizational
provider to deliver service not billable to Alameda County Medi-Cal. For
example: Multi-lingual Counseling in Newark or Oakland. Approval needed by
Supervisor and Program Manager. **S/U/OPG**

Brighter Beginnings 2648 International Blvd., Oakland.....903-7515

Child Assessment and Treatment Serv. (CATS) 747 52nd St, Oakland, 428-3783

The Grief Counseling Project 21636 Redwood Rd, Castro Valley..889-1104

Horizons Family Counseling1112 S. Livermore Ave.....(925) 371-4747

Family Services of the East Bay 24301 Southland Dr., Hayward... 887-1843

Integrated Counseling 22612 Foothill Blvd., Hayward, CA.....885-0607

John George Pavilion 2060 Fairmont Dr., San Leandro.....481-4141
(5150), walk in or call and ask for crisis worker on duty

La Clinica 1601 Fruitvale Ave, Oakland.....535-4170

La Clinica/Casa del Sol 1501 Fruitvale Ave, Oakland.....535-6200

La Familia Counseling Service 26081 Mocine Ave. Hayward.....881-5921

Miranda Health Center 27171 Calaroga Ave. Hayward.....670-4600

Mujeres con Esperanza 1315 Fruitvale, Oakland.....536-4764

Parental Stress 24301 Southland Dr., Hayward.....732-1608 or 893-5444

Pathways Counseling Center/Girls Inc. 13666 E. 14th St., San Leandro.....357-5515

San Leandro Community 296 Broadmoor Blvd, San Leandro.....638-6603

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LEGAL SERVICES

Alameda County Bar Association 1225 Fallon, Oakland, 2nd Floor... 301-2222
www.acbanet.org; Lawyer referral services or volunteer legal services (free with
income requirements); clinics available for dissolution of marriage, family law,
custody/visitation/support, bankruptcy, wills, debt collection defense,
guardianship, immigration, eviction; \$30 initial fee for lawyer referral service.
S/U

Asian Law Caucus 55 Columbus Ave., San Francisco.....415-896-1701
www.asianlawcaucus.org; Legal assistance and clinics for Alameda County
residents regarding immigration issues (more services available for SF residents);
clinics offered in Cantonese, Mandarin, Tagalog, and Vietnamese; Cost: free with
income qualifications, free for seniors. **U**

Bay Area Legal Aid 1735 Telegraph Ave, Oakland.....800-551-5554
www.baylegal.org/offices/alameda Legal assistance for housing issues,
termination of public benefits, and family law; immigration, separations,
divorces, and restraining orders only as pertains to Domestic Violence; Cost: free
with income qualifications. **S/U**

California Indian Legal Services.....800-829-0284
www.calindian.org; 609 S. Escondido Boulevard, Escondido; Provides
representation for tribes in ICWA dependency cases; free consultation, advice,
and information regarding ICWA. **S**

Centro Legal de la Raza 3022 International Blvd Suite 410, Oakland...437-1554
www.centrolegal.org; Legal consultation and clinics for tenants rights,
Immigration, consumer protection, family law, and worker's compensation; Cost:
donation. **S/U**

East Bay Community Law Center 2921 Adeline St., Berkeley.....548-4040
www.ebclc.org; Legal advice and some representation regarding housing rights,
landlord/tenant defense, affirmative litigations, welfare practice on CalWorks and
GA, referrals from Children's Hospital, criminal record dismissal, criminal
defense, immigration work for people who are HIV positive, citation defense, and
consumer rights; Cost: free with income qualifications. **S/U**

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Equal Rights Advocates 180 Howard St # 300, San Francisco.....800-839-4372
www.equalrights.org; Hotline for issues of gender discrimination, sexual harassment, and pregnancy/maternity discrimination at work; provides referrals. S/U

Eviction Defense Center 1611 Telegraph Avenue Ste 726, Oakland452-4541
 Assists clients who had received an unlawful retainer and some representation, Cost: sliding scale. S

Family Violence Law Center 470 27th St., Oakland.....208-0220
www.fvlc.org; Assists clients in recent or ongoing domestic violence situation with restraining orders, custody/visitation/support, and divorce; Cost: free or some donation. S/U

Self-Help and Family Law Facilitator Center.....272-1393
 Locations in the courthouses of Oakland, Hayward, Fremont, and Alameda; walk-in and clinic/workshop services for small claims, family law, paternity, name changes, child support, custody/visitation, restraining orders, unlawful retainer, and guardianship; Cost: free. S/U

Through the Looking Glass800-644-2666, TTY 848-10053075
www.lookingglass.org; Adeline St., Suite 120, Berkeley; Provides legal and technical assistance on custody, family, and dependency issues regarding parents and children with disabilities; Cost: free. S/U



Centro Legal de La Raza

CRIMINAL

Alameda County Central Collections Dept.....208-9900
 1221 Oak Street Room #249 Oakland.

If you owe, or might owe, fines, fees, or restitution on you case and ask "Do I owe any outstanding fees, fines, or restitution on any Alameda County cases?" If you do please pay or initiate payment plan to demonstrate to the court your commitment to fulfilling your obligations. Bring receipts with you to you appointment at the Clean Slate Clinic.

Alameda County RAP Sheets 15001 Foothill Blvd., San Leandro.. 667-7721
 Get a copy of your Alameda County RAP sheet only if you know you do not have any arrests or convictions outside of Alameda County. You may obtain a copy of your Alameda RAP sheet by going in person and fingerprinting. Cost is \$25 cash only. CLEAR ANY OUTSTANDING WARRANTS BEFORE APPEARING.

California RAP Sheets East Bay Community Law Center.....548-4040
<http://ag.ca.gov/fingerprints/security.php> Ask for a DOJ RAP sheet info. packet . For out-of-county arrests and convictions in every county of CA.

East Bay Community Law Center Clean Slate Clinic.....510-548-4040
<http://www.ebclc.org/crc.php>; 1212 Broadway, Suite 630, Oakland
 Oakland Clinic open Tuesday 10am-1pm

Resource to help people clean up criminal record/free legal aid to eligible low-income residents of Alameda County. Eligible clients are those who are not on parole or those who have completed at least half of their probation term and have their Alameda County of CA State Dept. of Justice RAP sheets (record of arrest and prosecution) with them. In order to receive a legal consultation, you must have a RAP sheet and know whether you owe fines, fees, or restitution. All legal services free of charge

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