In the summer of 2010, a group of Spanish-speaking Child Welfare Workers (CWW’s) met with DCFS management to discuss how to better serve Spanish speaking clients working with the Department of Children and Family Services. These CWW’s had an idea of creating a group to offer support to one another, share resources and in addition, discuss and develop best practices in servicing the Spanish-speaking/Latino immigrant community. As a result, the Spanish Language Advisory Committee (SLAC) was established in November of 2010. We are happy to share our first project, a *Community Resource Guide for the Spanish-Speaking and Latino Immigrant Community of Alameda County.*

Our hope is that this resource guide will assist all child welfare workers in providing linguistically and culturally appropriate resources when working with their Spanish-speaking and Latino immigrant clients.

Thank you to all SLAC members for their dedication and time which made this resource handbook a reality.

Services, locations, and contact information change periodically. Please confirm resources provided in this handbook.

Inclusion of an agency in this handbook does not imply endorsement, nor is exclusion a reflection of the value or quality of an agency’s services. Please forward updated resources to CWW Elsa Saenz.

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Help Line - Eden Information and Referral .......................... 211
Spanish operators available - provides access to a wide range of emergency and crisis support services. S/U

Alameda County Community Food Bank .......... 1 (800) 870-FOOD (3663) 7900 Edgewater Dr, Oakland. S/U

Alameda County Social Services Agency
Medi-Cal, Food Stamps, CAL-Works, General Assistance
Social services for low-income children and their families. S/OPG

1) North County Multi-Service Center - 2000 San Pablo Ave, Oakland
2) Eastmont Self-Sufficiency Center - 6955 Foothill Blvd Suite 100, Oakland
3) Enterprise Office - 8477 Enterprise Way, Oakland
4) Livermore Office- 3311 Pacific Ave. Livermore

Catholic Charities of the East Bay ........................................... 768-3113
Provides case management to families in crisis and in some cases can help with back rent or rental deposit. S/U

Low Income Home Energy Assistance Program .......... 889-0921 or 889-0922
Federally funded program to help low-income families pay utility bills.

(WIC) Women, Infants & Children Supplemental Nutrition Program .......... 595-6400
Individual nutrition counseling and group classes; breastfeeding help, including a Helpline, peer counselors and breast pumps; reminders about immunizations and other important health information; checks to buy healthy foods at local grocery stores, and summer checks to buy fresh fruits and vegetables at the Farmers Market.

Community/ Family Resource Centers
Alameda Mulit-Cultural Community Center 842 Central Ave. Alameda .......... 521-9425
Davis St. Family Resource Center 3081 Teagarden St., San Leandro .......... 347-4620
Family Resource Center Hayward 680 W. Tennyson Rd., Hayward .......... 782-2947
Fremont Family Resource Center 39155 Liberty St., Fremont .......... 574-2000
Healthy Oakland Family Resource Center 2580 San Pablo Ave., Oakland .... 444-9655
Tri-Valley Haven Homeless Services 3663 Pacific Ave., Livermore .......... 925-449-2510

Language Interns (UC Berkeley) .............................................. 268-2245
Email: languageintern@acgov.org; Interns located at 401 Broadway during the Fall and Spring semesters. CWW’s are strongly encouraged to utilize the interns for translation services during home visits, telephone calls to clients, and written communication with clients. S/C/OPG

Excel Interpreting Services .................................................. (916) 612-1661
www.excelinterpreting.com; Can arrange for in-person interpreters. C/OPG/S

Accent on Languages- 2418 Fifth St., Berkeley ....................... 510-655-9470
Interpreter referral service that can arrange for in-person interpreters. C/OPG/S

Court Interpreters ............................................................... 891-6002 or 618-1163
Dept 1A, 891-6301 or [21301]
Dept 1B, 891-6022 or [21022]
Dept 503, 690-2862 or [19162]
Dept 504, 690-2795 or [19095]
Interpreter service provided at Court to Spanish speaking clients. Will translate the court proceeding and client-attorney conversations before and after court. The Judicial Council of California is responsible for operating the California Court Interpreters Program, with a mandate of increasing access to the court for non-English speaking persons. C/OPG/S

Language Line ................................................................. 1-866-434-4768
Interpreter service for telephone conversations. C/OPG/S

East Bay Paratransit Toll Free 1-800-555-8085; Office: 1722 Broadway, Oakland, Ca 94612 East Bay Paratransit is a public transit service for people who are unable to use regular buses or trains, like those operated by AC Transit and BART, because of a disability or a disabling health condition. East Bay Paratransit transports riders from their origin to their destination in vans equipped with a wheelchair lift or in sedans.
**Independent Living Skills Program**
667-7696
www.alamedacountyilsp.org; 675 Hegenberger Rd. Suite 100, Oakland
Chabot College, 25555 Hesperian Blvd., Hayward
Voluntary services and support for foster youth ages 15 and older in areas of life skills, education, housing, job skills, health care, advocacy, and emancipation; Accessible by BART and AC Transit.

**Casa de Sol**
1501 Fruitvale Avenue, Oakland
535-6200
www.laclinica.org/CasaDelSol; Mental health and crisis stabilization services; also provides psychiatry and support groups.

**MISSEY**
470 27th St., Oakland
267-8840
www.misssey.org; Services to commercially sexually exploited youth including client advocacy, case management, and additional recovery and transition services.

**Native American Health Center**
434-5421
www.nativehealth.org; 3124 International Blvd., Oakland
Services for Native American youth including groups, spiritual and cultural guidance, educational support and gang prevention.

**Primavera**
436-4330
Serves youth between 12 and 18 years old. The program provides intake, assessment, information and referrals, individual group and family counseling, educational activities, recovery and treatment planning, crisis intervention, social and recreational activities and other supportive services needed.

**Sexual Minority Alliance of Alameda County Youth Center**
834-9578
1608 Webster Street. Drop-in center for queer youth offering mentoring and support services, referrals, and HIV testing; Cost: free.

**The Pacific Center**
27112 Telegraph Ave Berkeley
548-8283
www.pacificcenter.org; Drop-in center for queer youth offering peer support groups, referrals, HIV counseling, and social events; Cost: free to low cost.

**Victor Diaz Counseling Services**
557-3943
Gang education and intervention; provides separate youth groups for those that identify as Nortenos or Surenos and parent support groups.

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**DOMESTIC VIOLENCE (DV)**

**A Safe Place**
536-7233
Provides 90 days transitional housing, individual therapy and group support.

**Alameda Family Services**
629-6300
Men’s group meets on Wednesday from 6 to 8 and on Saturday 9-11.

**Axis Community Health**
925-462-1755
Emergency Shelter
888-339-SAFE
Provides 90 days of shelter, pre-school, case management and outpatient counseling.

**Peace Creations**
925-833-9505
www.peacecreations.org; Anger Management and DV classes;
For men: Tuesday at 510 16th St., Ste. 221, Oakland;
Spanish for men: Monday at 3141 High St. Oakland at 5 and 7pm,
For women: Tuesday night at 310 16th St., Tuesday night at 3124 Trinity Ave.,
Walnut Creek; no childcare provided.

**SAVE**
24hrs Crisis Hotline: 794-60 Office: 574-2250
Domestic violence shelter, transitional housing assistance, prevention, case management, individual & group counseling and restraining order clinic.

**Tri-Valley Haven for Women**
925-449-5842
www.trivalleyhaven.org; Rape crisis center, shelter and counseling for battered women & their children. Food pantry, life skills education classes for homeless families and community education and violence prevention programs, restraining order clinic.

**W.O.M.A.N. Inc**
24 hrs Crisis: 877-284-3578 Phone: 415-864-4722
A multi-service agency, serving battered women. Support and legal services; support programs for lesbian, Latina-bicultural and teens.

**Casa de Las Madres**
415-503-0500
24 hrs crisis hotline: 887-503-1850. Provides emergency shelter, individual and group counseling, legal services and advocacy.
**EDUCATION**

**Alameda County Office of Education, Foster Youth Services**
313 W. Winton Avenue, Rm. #244, Hayward......................670-7750
Contact: Elizabeth Tarango, Email: lizt@acoe.org; Educational trouble shooting, transcript analysis, district referrals, AB 490, tutoring/mentoring.

**Alameda County Behavioral Health Care Services..............644-2555**
Assistance with AB 3632 -Mental Health Services.
Contact: Carrie Ware Email: cware@acbhs.org

**Foster Youth Services ...........................................670-7750**
Transcript Requests, IEP's, and Immunizations.

**CA Foster Youth Education Task Force .................1-866-866-2244**
www.fosteredconnect.org; Check website for yearly conference.
Online community connecting and supporting CA's foster youth liaisons, foster youth advocates, and all professionals working to improve the educational outcomes of foster youth.

**Foster Youth Alliance**
www.fosteryouthalliance.org; Education support programs in Alameda County.

**Asian & Pacific Islander Family Pride.........................818-0887**
www.apifamilypride.org; Coming out support for LGBTQ Asian and Pacific Islander adults and youth.

**Beyond Emancipation 675 Hegenberger Rd., Suite 100, Oakland...667-7694**
www.beyondemancipation.org; Provider of services to former foster youth in areas of transitional housing, health, education, employment, and case management. S/U/C/OPG

**Brighter Beginnings 2648 International Blvd., 6th Floor, Oakland...437-8950**
www.brighter-beginnings.org; Case management and in-home support services for parenting teens; Accessible by BART and AC Transit. S/U

**Downtown Youth Clinic 3100 Summit Street, 2nd Floor, Oakland……921-6680**
www.downtownyouth.org; Primary medical care, support groups; case management, mental health counseling, and advocacy for HIV positive youth from ages 13-24; also provides free HIV/STI testing; Cost: free; Will assist with transportation; also offers message boards through www.hypechat.org; and a Safer-Sex Textline at 754-1334. S/U

**First Place for Youth 519 17th Street, Suite 600 Oakland............272-0979**
www.firstplaceforyouth.org; Services for transitional age foster youth ages 16 and above with support in transitional housing, employment, education, and case management; Accessible by BART and AC Transit. S/U/C

**Family Acceptance Project 3004 16th Street, #301, SF.........415-522-5558**
http://familyproject.sfsu.edu/home; Family support services to help families decrease rejection and increase support for their LGBT children. S/U

**Girls Inc. ............................................................San Leandro: 357-5515, Alameda: 521-1743**
13666 East 14th Street, San Leandro and 1724 Santa Clara Ave, Alameda
www.girlsinc-alameda.org and www.girlsincislandcity.org; Programs for girls in grades K-12 that encourage leadership, education, and fitness; summer programs available; case management services available for qualifying families with minor children; counseling provided via Pathways Counseling Center for girls and boys. S

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**TEEN/ADOLESCENT**

**English as a Second Language (ESL) and General Education (GED) Classes**
Castro Valley Adult School 4430 Alma Ave. Castro Valley ........866-1000
Hayward Adult School 22100 Princeton St. Hayward..................293-8595
Berkeley City College 2050 Center St. Berkeley..........................981-2800
Laney Community College..................................................834-5740
Merritt Community College..................................................531-4911
Centro Latino (at Merritt College)...........................................436-2529

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El Chante 1319 Fruitvale Avenue, Oakland ......................... 419-1040
Long-term residential alcohol and drug program for men; also provides drug testing. S

Friendship House 1815 39th Avenue, Oakland.................... 415-865-0964
www.friendshiphousesf.org; Long-term residential alcohol and drug treatment for adults; also provides transitional housing and a residential program for women with children.

Harbor House 407 9th Street, San Francisco......................... 415-503-3029
www1.usw.salvationarmy.org; Substance abuse transitional housing program for single parents and homeless families.

Jelani House 1601 Quesada Ave, SF................................. 415-822-5977
www.jelaniinc.org; House address: 1638 Kirkwood, San Francisco
Residential drug treatment program for 6-9 months for pregnant and post-partum women and their children 0-5; family/couples program is accept children up to age 12; also provides a safe house and transitional housing. S/U

Project Pride 2551 San Pablo, Oakland.............................. 446-7150
Residential drug treatment program for women with children.

Walden House 1550 Evans Avenue, San Francisco............... 415-554-1100
www.waldenhouse.org; Residences located in San Francisco
Short-term and long-term residential drug treatment for men, women, and transgender individuals; also provides outpatient treatment.

Centro Legal de la Raza: Lucha Unida del Jornalero........ 437-1554 x117
www.zellerbachfamilyfoundation.org/pdfs/labor_directory.pdf
On-line listing of Day Labor Programs in the Bay Area. S/U

Fremont Family Resource Center: Economic Success Program... 574-2002
Employment training, job placement, and workplace rights education. S/U

Hayward Day Labor Center............................................. 782-WORK

Oakland Private Industry Council: One-Stop Career Center..... 563-5200
Career counselors, internet access, resource library, telephones, fax, copy machines, opportunities for training scholarships, and listings of job opportunities. You need an EASTBAY Works card to apply. S/U

Spherion Temp Agency................................................... 268-0023
Temporary employment agency. S

Unity Counsel - One Stop Career Center ............................ 563-6101
Employment counselors, access to computers, phones, and faxes. S/U
HEALTH INSURANCE / HEALTH CARE

Alameda County: Public Health Clearing House ..........1-888-604-4636
Telphone referrals for health care resources specific to Alameda County. S/U

Alameda County: Health Informational Website........http://achealthcare.org
General health insurance resource website for Alameda County residents. Detailed program description and enrollment information. S/U

Health Coverage/ Insurances

Kaiser Permente: Child Health Plan .........................1-800-464-4000
http://info.kp.org/childhealthplan; Child is eligible if they do not qualify for Medi-cal and Healthy Families because income may be too high or child is undocumented; Cost: $8 or $15 per month per child
*Request applications on-line. S/U

California Children Services (CCS) 1000 Broadway Suite 500, Oakland.208-5970
Covers medical procedures that Medi-cal will not cover. S/U

CHDP: Child Health & Disability Prevention
Provides 2 calendar months of Full Scope Medi-Cal (not 60 days). CHDP is only available to a child when immunization shots are needed. *Great time to go to the dentist. Best to enroll at the beginning of the month to complete all services. S/U

CMSP: County Medically Indigent Services Plan........1-800-422-9495
Must be a resident of the County of Alameda. Gross monthly income at or below 200% FPL. Not be enrolled in or eligible for full-scope Medi-Cal. S/U

Medi-Cal: Pregnancy
Restricted to prenatal care, labor and delivery services, family planning services, and postpartum care that lasts for at least 60 days following the end of pregnancy. Family income at or below 200% of the FPL. S/U

AIM: Access for Infants & Mothers .........................1-800-433-2611

Kaiser Permente: Adult Health Plan-Steps..............
If a person was insured by Kaiser for 6 of the past 12 months and has a "qualifying" event (losing a job, losing eligibility for Medi-Cal) they may be able to get an individual policy at 20, 40, 60, or 80% of full price based on income. More affordable than COBRA. Ask for "Steps" at customer services.

East Oakland Recovery Center.................................568-2432
10700 MacArthur Blvd, Suite 12, Oakland
Outpatient substance abuse treatment for adults; also provides NA groups and drug testing. C/OPG

Latino Commission 301 Grand Avenue #301, San Francisco........650-244-1444
www.thelatinocommission.org; Residential, outpatient, and inpatient substance abuse treatment; also provides transitional housing. S

Mission Council 820 Valencia Street, San Francisco..........415-826-6767
www.missioncouncil.org; Outpatient substance abuse and alcohol treatment, DV/anger management classes for men, and DUI program. S

Mujeres con Esperanza............................................536-4764
1319 Fruitvale Avenue, Oakland and 3315 International Boulevard, Oakland
Outpatient substance abuse treatment for adult women; prenatal program offered; also provides drug testing. S/U

Native American Health Center...............................434-5421
www.nativehealth.org; 3124 International Blvd., Oakland
Outpatient substance abuse treatment for men and women with a focus on serving Native Americans.

Options Recovery Services 1931 Center Street, Berkeley........666-9552
www.optionsrecovery.org; Outpatient substance abuse treatment for adults; also provides transitional housing and drug testing. C/OPG

Si Se Puede 1319 Fruitvale Avenue, Oakland..................536-4760
Outpatient substance abuse and alcohol treatment for adult men; also provides drug testing. S/U

Terra Firma 30086 Mission Blvd, Hayward.................675-9362
Outpatient substance abuse and alcohol treatment for adults and teens; also provides urine and hair drug testing. S/U/C/OPG

In-Patient Treatment

Casa Calmecac 857 Dutton Avenue, Santa Rosa............707-573-0117
Long-term residential drug treatment and rehab for men; serves clients with co-occurring substance abuse and mental health disorders. S
Detoxification Services

**Cherry Hill** 2035 Fairmont Drive, San Leandro............866-866-7496
[www.horizonservices.org](http://www.horizonservices.org); Residential detoxification program that serves men and women who are withdrawing from alcohol and substance use; also serves those with co-occurring mental disorders. **OPG**

**Harbor Light Center** 1275 Harrison St, San Francisco........415-503-3044
[www.sfharborlight.org](http://www.sfharborlight.org); Residential detoxification program that serves men and women who are withdrawing from alcohol and substance use.

Outpatient

**Alameda Family Services** 2325 Clement Ave., Alameda........629-6300
[www.xanthos.org](http://www.xanthos.org); Adult and youth outpatient substance abuse assessment and treatment.

**ALANON and ALATEEN**.................................276-2270
[www.newsa.org](http://www.newsa.org); Support groups for adults and teens with family member or friends who are alcoholics; meetings in Alameda, Castro Valley, Hayward, Oakland, Piedmont, San Leandro, San Lorenzo. **S/U**

**Axis Community Health** 4361 Railroad Avenue, Pleasanton...925-462-1755
[www.axishealth.org](http://www.axishealth.org); Adult services: 446 Lindbergh Avenue, Livermore

Teen services: 6666 Owens Drive, Pleasanton; Outpatient substance abuse treatment for adults and teens; also provides drug testing. **C/OPG**

**BAART Behavioral Health Service**..........................533-0800
[www.baartprograms.com](http://www.baartprograms.com); 1124 International Blvd, Oakland

Outpatient substance abuse treatment for adults; also provides drug testing. **C/OPG**

**Centro de Juventud** 3209 Galindo Street, Oakland.............436-4330
Outpatient substance abuse treatment and prevention services for youth ages 6-18; also includes program called "Primavera" for youth age 12-18. **S/U**

**East Bay Community Recovery Project**..........................446-7150
2551 San Pablo Avenue, Oakland and 22971 Sutro Street, Hayward
[www.ebcrp.org](http://www.ebcrp.org); Outpatient substance abuse treatment for adults and teens; Oakland location provides drug testing.

**HEALTH CLINICS**

Most clinics accept Medi-Cal or have a sliding scale for uninsured individuals. For uninsured children needing immunizations apply on-site for CHDP services. Some clinics also offer dental services. Contact clinics for more information.

**Ashland Free Medical Clinic**, San Lorenzo ..................407-2365

**Asian Health Services**, Oakland ..................................986-6800

**Axis Community Health Centers** ..............................925-462-1755

Sites in Pleasanton and Livermore

**Berkeley Free Clinic**, Berkeley ..................................548-2570

**Davis Street Family Resource Center**, San Leandro ..........347-4620

**Eastmont Wellness Center**........................................567-5700

**Primary Care Clinic**, 5220 Claremont Ave, Oakland..........428-3226

Clinics goal is to provide services for recent immigrants ages birth to 19. **S/U**

**La Clinica de La Raza**, Oakland ..................................535-4000

**Native American Health Center**, Oakland ......................535-4400

**Planned Parent Hood**...........................................1-800-967-7526

Sites in West MacArthur, Eastmont Mall & Hayward

**San Antonio Health Center**, Oakland............................238-5400

**Tiburcio Vasquez**, Union City....................................471-5880

**West Oakland Health Center**....................................835-9610

**DENTAL SERVICES**

**Davis Family Resource Center** ..................................510-347-4620 ext 135

Dental services for uninsured individuals. Only 6 clients are seen every Wednesday. First come first serve basis. Arrive at 7:30 AM to sign up on the list. The first 6 people are then at 4:00PM. Services provided are X-ray, cleaning, fillings, extractions. Bring a picture I.d. **S/U**

**Chabot College Dental Hygiene** 25555 Hesperian Blvd, Hayward..723-6900

**UC School of Dentistry** 707 Parnassus Ave San Francisco......415-476-1891

**Univ of Pacific School of Dentistry** 2155 Webster St. San Francisco....415-929-6550

* Dental hygiene students perform work; Cost: Medi-cal or low-cost. **S/U**

**IMMUNIZATIONS**

**Free Immunization Clinics** ........................................267-3220

No appointment needed. There are several locations. Call for updated listing. Locations in Hayward, Oakland, San Leandro, San Lorenzo.
Adobe Services 40849 Fremont Blvd, Fremont.........................657-7409  
www.tricityhomeless.org/index.html; Support services for low-income and homeless families and individuals. Provides emergency shelter, rental subsidies, transitional housing and permanent supportive housing. Case management services.

Ayuda Para Nuerstra Communidad Latina Anciana......................727-9536  
www.edenir.org/ancla.html; Spanish Speaking Senior Housing and shelter. S

Berkeley/Oakland Support Services (BOSS) .................................848-3378  
www.westberkeley.com; Housing, employment, advocacy, and education. Crisis counseling, mental health advocacy, money management, transitional housing, housing advocacy and counseling, emergency shelters, substance abuse counseling, employment counseling, para-legal assistance, telephone use; Cost: Free or sliding scale. S/U

Boccardo Family Living Center 2011 Little Orchard St, San Jose.........408-539-2170  
www.ehclifebuilders.org; Provides migrant housing, emergency housing and transitional housing. S/U

Boccardo Regional Reception Center ...........................................408-539-2170  
www.ehclifebuilders.org; 2011 Little Orchard St, San Jose. Serves singles and families with children, provides emergency shelter and transitional housing. Case management services. SU

Casa Vincentia- Shelter..................................................................729-0316  

Catholic Worker 4848 International Blvd, Oakland.......................533-7375  

Causa Justa.....................................................................................763-5877  
www.cjjc.org/; 3463 San Pablo Ave., & 9124 International Blvd. Oakland. Provides free tenant clinics, counseling and case management for low-income residents of Oakland. Assist clients regarding repairs, rent increases, evictions, harassment or other problems with tenancy. Advising regarding fair housing and discrimination. S/U

East Bay Agency for Children, Therapeutic Nursery School.........655-4896  
www.ebac.org; 6117 Martin Luther King Jr. Way, Oakland
Therapeutic nursing school for children ages 2-6 with severe emotional and behavioral problems that prevent them from functioning in traditional preschools; Cost: MediCal. U

Family Resource Network 5232 Claremont Ave., Oakland............547-7322  
www.frnoakland.org; Referrals to community resources for children with special needs; Services also offered in Cantonese and Vietnamese. S

Golden Gate Regional Center.....................................................888-339-3305  
www.ggrc.org; 875 Stevenson Street, 6th Floor, San Francisco
Services and support to children and adults with developmental disabilities including: Early Intervention Program for children ages 0-3, case management and services for adults, and adaptive equipment. S/U

Padres Unidos 26081 Mocine Ave., Hayward.........................731-8940  
Spanish speaking support group for parents of children with developmental delays/special needs. Groups are on the last Saturday of the month. S/U

Regional Center of the East Bay .................................................618-6100  
www.rceb.org; 500 Davis St., Suite #100  San Leandro
Services and support to children and adults with developmental disabilities including: Early Intervention Program for children ages 0-3, case management and services for adults, and adaptive equipment. S/U

Through the Looking Glass.............................................................800-644-2666  
www.lookingglass.org; 3075 Adeline St., Suite 120., Berkeley
Services for parents with intellectual, psychiatric, physical, and medical disabilities including: legal assistant, parenting assessments, parent adaptations, in-home support, and Early Head Start Program; also serves blind and deaf clients. S/U

Valley Mountain Regional Center  
www.vmrc.net; 702 North Aurora Street, Stockton
San Joaquin County: .................................................................209-473-0951
Stanislaus County: .................................................................209-529-2626
Amador, Calaveras and Tuolumne County: ........................209-754-1871
Services and support to children and adults with developmental disabilities including: Early Intervention Program for children ages 0-3, case management and services for adults, and adaptive equipment. S/U
SENIOR SERVICES

Ayuda Para Nuerstra Communidad Latina Anciana ………………727-9536
http://www.edenir.org/ancla.html; Spanish Speaking Senior Housing and shelter.
Mon-Wed 830am-5 and Thursday 1-5pm S

Legal Assistance for Seniors 464 Seventh St. Oakland ………………832-3040

SPECIAL NEEDS/ DISABILITY SERVICES

Building Blocks Therapeutic Preschool …………………………434-7990
www.senecacentер.org; 2370 Grande Vista Place, Oakland
Therapeutic services for children Preschool-K1; child must be diagnosed as emotionally disturbed and have Medi-Cal and IEP. S

California Children's Services (CCS) ………………………….208-5970
www.dhcs.ca.gov; Provides health care and therapeutic services for children ages 0-21 with conditions such as cerebral palsy, spina bifida, muscular dystrophy, rheumatoid arthritis, spinal cord injuries, arthrogryposis, osteogenesis imperfecta, and head injuries. S/U

Children's Hospital, Developmental & Behavioral Pediatrics ……428-3351
www.childrenshospitaloakland.org; 5220 Claremont Avenue, Oakland
Provides interdisciplinary evaluations medical, psychological, and behavioral to children ages 0-18 with learning disability, developmental delay, ADHD, Autism, and Mental Retardation.

Children's Hospital, Oakland Speech & Language Center ……..925-463-8970
www.childrenshospitaloakland.org; 5820 Stoneridge Mall Rd. Pleasanton
Diagnose and treat children from infancy through age 18 who have communication disorders, hearing problems or speech impediments.

Congreso Familiar 317 Laguna Vista, Alameda …………………..523-3780
Annual conference in August for Spanish-speaking parents of children with special needs; typically held at Chabot Community College at 25555 Hesperian Blvd. in Hayward. S/U

ECHO Housing 770 A St, Hayward……………………………..581-9380
www.echofairhousing.org Provides rental assistance, housing assistance, tenant/landlord counseling, home seeking, home sharing, and mortgage and home purchase counseling. The RAP program helps by arranging a guaranteed repayment contract between the tenant and the landlord. S

Elizabeth House (Transitional Housing) ………………………….658-1380
Serves women with or without children. Housing for one year. Serves 9 families.

Harbor House Program-Salvation Army ………………………..415-503-3029
407 9th Street, San Francisco. Harbor House is a state licensed chemical dependency Program for single parents (mother & fathers) homeless families seeking self sufficiency. Harbor House does not accept children over the age of 12 yrs old. Living space accommodates of three and four people. Family can live in Harbor House up to 24 months. Clients are required to participate in services weekly while at Harbor House.

Harrison House 711 Harrison St. (at 4th.) Oakland……………..848-3378

Matilda Cleveland ………………………………………………957-2260
www.eocp.net/need_shelter/how_to_apply.html;
Provides emergency and transitional housing.

Second Chance 6330 Thornton Ave, Newark………..24 hr Hotline- 792-4357
Provides shelter for individuals and families.

Sobrato Family Living Center …………………………………….408) 539-2170
Provides supportive living environment for low-income and homeless families. 50 private apartments with 2, 3, 4 bedroom units for families with children. Case management services. S

South County Homeless Project (BOSS) West A St, Hayward…732-5956
www.createpeaceathome.org/stories/southcounty.htm; Emergency housing and non residential services to mentally disabled homeless in Southern Alameda County.
Sunrise Village/Tri-City Homeless Coalition  588 Brown Rd Fremont…252-0910
www.tricityhomeless.org/programs_sunarise.html; Emergency and Transitional Shelter for individuals and families with children, job counseling, support groups and other services.

Women’s Refuge…………………………………………………………………………………...547-4663
www.westberkeley.com/pages/page.php?id=17; Shelter is located in Berkeley, but need to call complete intake to get address. Safe shelter, meals and support services to homeless women in crisis and their children. Shelter, transitional house, counseling; advocacy in housing, income, health, jobs, speakers.

Peace Creations 610 16th St., Ste. 221, Oakland……………….925-833-9505
www.peacecreations.org; Ongoing classes for parents of children of all ages; Cost: $55 to register, $30 per class, referral needed from CPS worker; Accessible by BART and AC Transit. S/U/C

Terra Firma 30086 Mission Blvd., Hayward…………………..675-9362
Ongoing class, certificate provided when 12- weeks are completed, Cost: free; Accessible by BART and AC Transit. S/U/C

Through the Looking Glass 3075 Adeline St., Suite 120., Berkeley…800-644-2666
www.lookingglass.org; Services for parents with intellectual, psychiatric, physical, and medical disabilities including: legal assistant, parenting assessments, parent adaptations, in-home support, and Early Head Start Program; also serves blind and deaf clients. S/U

Tri-Valley Haven 418 Junction Ave., Livermore………………925-449-5845
www.trivalleyhaven.org; 8-week series course for parents of children ages 0-5; Cost: free; Accessible by BART, bus, and ACE train. S/U

Good Samaritan 1294 Potrero Ave, San Francisco…………….415-401-4253
www.goodsamfrc.org; 14-week series class for parents of children ages 0-5, 4-12, and adolescents; Cost: free; Accessible by BART and MUNI. S/U

First Five Center 2707 Dover Ave., San Pablo…………………232-5650
www.firstfivecc.org; Various series of parent classes; Cost: free; Accessible by AC Transit. S/U
A Better Way 3200 Adeline St., Berkeley.........................601-0203, ext. 319
www.abetterwayinc.net; 12-week series for parents of children 1-18; class for all in caregiver roles including foster parents, relative caregivers, and adoptive parents; Cost: free for CPS clients; Accessible by AC Transit and Ashby BART Station. U

Alameda Family Services 2325 Clement Ave., Alameda.............629-6300
www.xanthos.org; 8-week series classes on parenting teens; certificate provided when completed; Cost: free; Accessible by AC Transit. U

Axis Community Health 6666 Owens Dr., Pleasanton.........925-201-6201
www.axishealth.org; 8-week series classes on parenting children ages 4-12; certificate provided when completed; Cost: sliding scale; Accessible by BART. C

Brighter Beginnings 2648 International Blvd., 6th Floor, Oakland...437-8950
www.brighter-beginnings.org; Case management and in-home support services for parenting teens, Early Head Start Program, and Mental Health Services; Cost: free with income requirements; Accessible by BART and AC Transit. S/U

Youth and Family Services 39155 Liberty St. Fremont ...............547-2100
www.parentproject.com; 13-week series classes on parenting children ages 11-19; Cost: $200 for indiv, $275 for a couple, some scholarships available with income eligibility; Accessible by BART. S/U

Family Paths Parent Education ........................................... 893-5444
www.familypaths.org; 12-weeks series classes in English; 8-week series classes in Spanish; Cost: sliding scale or free for CPS clients; Accessible by BART and AC Transit; Locations in Oakland, Fremont, and San Lorenzo. S/U/C/OPG

Horizons Family Counseling 1112 S. Livermore Ave. Livermore....925-371-4747
www.cityoflivermore.net/citygov/horizons; 12-week series class in English and 10-week series class in Spanish for parenting children ages 12-17; Cost: $175 per parent (if both parents participate) or $200 for one parent; Scholarships are available. S/U

Intertribal Friendship House 523 International Blvd, Oakland.......836-1955
www.ifhuburbanrez.org; 30-week series class on Positive Indian Parenting aimed toward Native American parents of children 0-5; Cost: free; Accessible by BART and AC Transit.

Bay Area Legal Aid 1735 Telegraph Ave, Oakland..........663-4744 or 250-5270
Assists with Temporary Restraining Orders (TROs), divorce, legal separation or annulments, child or spousal support, custody and visitation orders, battered spouse waivers, Violence Against Women Act (VAWA) enforcement, immigration issues faced by domestic violence survivors. Free legal help in housing, landlord-tenant issues, foreclosures, unlawful evictions, housing discrimination, domestic violence, public benefits, health care access. S/U

Catholic Charities of the East Bay 433 Jefferson St Oakland.........768-3100
www.ceeob.org; Professional attorneys and staff offer legal counseling. All inquiries and consultations are confidential and cannot be obtained by the INS. Immigration and refugee services/programs include: family literacy program, housing counseling, immigration and citizenship, project ACCESS, refugee employment services, refugee resettlement, strengthening refugee families and marriages. S/U

Central American Refugee Committee........................................533-8140
4848 International Blvd.Suite 701, Oakland; Contact: Tulio Cerrano
Serves immigrants/ refugees from Central America. Provides services to the Oakland community. Offers food programs to low income families, including those who have lost their jobs, homes and who are single parents with young children. They give priority to the elderly, new immigrants and disabled persons. One food program is held each Friday, 8:00 am to 1:00 pm in the Santiago Episcopal Church located at 1540 12th Avenue, Oakland, CA. The other food program is held once a month, on the first Wednesday of the month at the same location. To sign up to receive food or to give donations, please call (510) 533-8140. They also have a youth soccer program for youth 6-19 years old. S/U

Mexican Consulate: 532 Folsom St., San Francisco............(415) 354-1700
Fax: (415) 402-3971; E-mail: confrancisco@sre.gob.mx

540 North First St., San Jose..............(408) 294-3414 Fax: (408) 495-4506
E-mail: consjose@sre.gob.mx

El Salvador Consulate: 507 Polk St., Suite 280; San Francisco,
(415) 771-8524, (415) 771-8530, (415) 771-8531

S= Spanish Language Services  U= Services for Undocumented
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Family Justice Center 470 27th Street Oakland.........................267-8800
www.acfjc.org Violence Against Women Act (VAWA). Battered immigrant or
refugee woman may be able to petition for VAWA. Victims of a serious crime
and/or DV willing to cooperate with law enforcement, may be able to apply for a
U-Visa. If victim of severe human trafficking are willing to assist the police with
an investigation into the people responsible for their trafficking, they may be
eligible to apply for a T-Visa. A T-Visa would allow victims of trafficking to stay
in the US for 4 years and permission to work. S/U

International Institute of the Bay Area 14th St. Suite 500 Oakland... 451-2846
www.iibayarea.org; Provides legal services for immigration and naturalization.
Helps families that have been separated by the migration experience to reunify
through family visa petitions, helps legal residents gain citizenship, assists
undocumented battered immigrant women and children gain legal status, helps
with Temporary Protected Status (TPS), with Nicaraguan and Central American
Relief Act (NACARA) applications, and provides advice and counsel on
immigration legal matters. The Oakland Immigration and Citizenship Program
offers resources for battered immigrant women.

Walk-in clinics:
Victims of DV & other serious crimes Clinic: Mon:1-5  *Police report required
General Immigration Clinic:Thurs: 1-5
Deportation Defense Clinic: Every 1st and 3rd Thursday of the month: 4-6pm
Must arrive by 4pm and bring court documents.

Spanish Speaking Citizen’s Foundation, 1470 Fruitvale Ave. Oakland.....261-7839
www.sscf.org; Provides advocacy and referrals for housing, welfare, medical
care, various legal issues and local and county resources. Medi-Cal & Healthy
Families Assistance; health insurance for low-income families. Center for
Independent Living; advocating and offering services to people with disabilities.
Informal translation, interpretation and filling out forms. S/U

Through the Looking Glass/Nation Resource Center for Parents with
Disabilities 2198 Sixth St. Suite 100, Berkeley.................800-644-2666
Victor Community Support Services 2495 W. Mach Ln, Ste 125, Stockton 209-465-1080
Mental Health Services for Alameda County children, individual, group and
family therapy, case management, medication support, mobile services within 50
mile radius of Stockton, CA.
ACCESS (Acute Crisis Care and Evaluation for System wide Services) ……….. 800-491 9099
Initial Assessment and possible treatment/Psycho diagnostic Evaluation/Neuropsychological Evaluation/Medical Evaluation and Management/Individual Psychotherapy/Family Therapy requests. S/U/C/OPG

Authorization Form for Customized Mental Health Services - ACCESS
In circumstances when ACCESS is not able to provide a Spanish speaking therapist that is accessible to the client. ACCESS would refer to an organizational provider to deliver service not billable to Alameda County Medi-Cal. For example: Multi-lingual Counseling in Newark or Oakland. Approval needed by Supervisor and Program Manager. S/U/OPG

Brighter Beginnings 2648 International Blvd., Oakland……………….903-7515
Child Assessment and Treatment Serv. (CATS) 747 52nd St, Oakland, 428-3783
The Grief Counseling Project 21636 Redwood Rd, Castro Valley..889-1104
Horizons Family Counseling 1112 S. Livermore Ave………………..(925) 371-4747
Family Services of the East Bay 24301 Southland Dr., Hayward… 887-1843
Integrated Counseling 22612 Foothill Blvd., Hayward, CA………..885-0607
John George Pavilion 2060 Fairmont Dr., San Leandro……………481-4141 (5150), walk in or call and ask for crisis worker on duty
La Clinica 1601 Fruitvale Ave, Oakland…………………………535-4170
La Clinica/Casa del Sol 1501 Fruitvale Ave, Oakland………………535-6200
La Familia Counseling Service 26081 Mocine Ave. Hayward……..881-5921
Miranda Health Center 27171 Calaroga Ave. Hayward……………..670-4600
Mujeres con Esperanza 1315 Fruitvale, Oakland………………..536-4764
Parental Stress 24301 Southland Dr., Hayward………732-1608 or 893-5444
Pathways Counseling Center/Girls Inc. 13666 E. 14th St., San Leandro……..357-5515
San Leandro Community 296 Broadmoor Blvd, San Leandro……638-6603

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Alameda County Bar Association 1225 Fallon, Oakland, 2nd Floor…… 301-2222
www.acbanet.org; Lawyer referral services or volunteer legal services (free with income requirements); clinics available for dissolution of marriage, family law, custody/visitation/support, bankruptcy, wills, debt collection defense, guardianship, immigration, eviction; $30 initial fee for lawyer referral service. S/U

Asian Law Caucus 55 Columbus Ave., San Francisco……………..415-896-1701
www.asianlawcaucus.org; Legal assistance and clinics for Alameda County residents regarding immigration issues (more services available for SF residents); clinics offered in Cantonese, Mandarin, Tagalog, and Vietnamese; Cost: free with income qualifications, free for seniors. U

Bay Area Legal Aid 1735 Telegraph Ave, Oakland………………..800-551-5554
www.baylegal.org/offices/alameda Legal assistance for housing issues, termination of public benefits, and family law; immigration, separations, divorces, and restraining orders only as pertains to Domestic Violence; Cost: free with income qualifications. S/U

California Indian Legal Services……………………………..800-829-0284
www.calindian.org; 609 S. Escondido Boulevard, Escondido; Provides representation for tribes in ICWA dependency cases; free consultation, advice, and information regarding ICWA. S

Centro Legal de la Raza 3022 International Blvd Suite 410, Oakland…437-1554
www.centrolegal.org; Legal consultation and clinics for tenants rights, Immigration, consumer protection, family law, and worker's compensation; Cost: donation. S/U

East Bay Community Law Center 2921 Adeline St., Berkeley………548-4040
www.ebclc.org; Legal advice and some representation regarding housing rights, landlord/tenant defense, affirmative litigations, welfare practice on CalWorks and GA, referrals from Children's Hospital, criminal record dismissal, criminal defense, immigration work for people who are HIV positive, citation defense, and consumer rights; Cost: free with income qualifications. S/U

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Equal Rights Advocates 180 Howard St # 300, San Francisco……800-839-4372 www.equalrights.org; Hotline for issues of gender discrimination, sexual harassment, and pregnancy/maternity discrimination at work; provides referrals. S/U

Eviction Defense Center 1611 Telegraph Avenue Ste 726, Oakland …452-4541 Assists clients who had received an unlawful retainer and some representation, Cost: sliding scale. S

Family Violence Law Center 470 27th St., Oakland……………….. 208-0220 www.fvlc.org; Assists clients in recent or ongoing domestic violence situation with restraining orders, custody/visitation/support, and divorce; Cost: free or some donation. S/U

Self-Help and Family Law Facilitator Center …………………… 272-1393 Locations in the courthouses of Oakland, Hayward, Fremont, and Alameda; walk-in and clinic/workshop services for small claims, family law, paternity, name changes, child support, custody/visitation, restraining orders, unlawful retainer, and guardianship; Cost: free. S/U

Through the Looking Glass …………………..800-644-2666, TTY 848-10053075 www.lookingglass.org; Adeline St., Suite 120, Berkeley; Provides legal and technical assistance on custody, family, and dependency issues regarding parents and children with disabilities; Cost: free. S/U

Alameda County Central Collections Dept……………………………208-9900 1221 Oak Street Room #249 Oakland. If you owe, or might owe, fines, fees, or restitution on you case and ask "Do I owe any outstanding fees, fines, or restitution on any Alameda County cases?" If you do please pay or initiate payment plan to demonstrate to the court your commitment to fulfilling your obligations. Bring receipts with you to you appointment at the Clean Slate Clinic.

Alameda County RAP Sheets 15001 Foothill Blvd., San Leandro.. 667-7721 Get a copy of your Alameda County RAP sheet only if you know you do not have any arrests or convictions outside of Alameda County. You may obtain a copy of your Alameda RAP sheet by going in person and fingerprinting. Cost is $25 cash only. CLEAR ANY OUTSTANDING WARRANTS BEFORE APPEARING.

California RAP Sheets East Bay Community Law Center…………..548-4040 http://ag.ca.gov/fingerprints/security.php Ask for a DOJ RAP sheet info. packet . For out-of-county arrests and convictions in every county of CA.

East Bay Community Law Center Clean Slate Clinic………………510-548-4040 http://www.ebclc.org/crc.php; 1212 Broadway, Suite 630, Oakland Oakland Clinic open Tuesday 10am-1pm Resource to help people clean up criminal record/free legal aid to eligible low-income residents of Alameda County. Eligible clients are those who are not on parole or those who have completed at least half of their probation term and have their Alameda County of CA State Dept. of Justice RAP sheets (record of arrest and prosecution) with them. In order to receive a legal consultation, you must have a RAP sheet and know whether you owe fines, fees, or restitution. All legal services free of charge

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